

Public Transport Behaviour: A Message for Families

Dear families,

We are seeking your support to address a growing concern: the inappropriate behaviours of some students on public transport. Unfortunately, these behaviours have escalated, becoming offensive and even violent at times, impacting other passengers and bus drivers.

As members of our community, bus drivers and passengers deserve to be treated with kindness and respect. We all have a role to play in ensuring the safety and comfort of everyone using public transport.

At school, we will be reminding students of the expectations for travelling on buses and light rail and we kindly ask you to have these important conversations at home as well. Here are a few key behaviours to discuss with your young person:

- **Be polite and listen to the driver or transport officer.**
- **Show respect to the driver and other passengers** - inappropriate language or physical violence is never acceptable.
- **Remember to tap on and pay for your trip***
- **Look after the bus or light rail vehicle** - avoid leaving rubbish or causing damage, and hand in any lost items.
- **Avoid disruptive behaviour** - eating, drinking, and making loud noises can disturb others.
- **Be considerate** - give up your seat to someone who needs it more, such as an elderly person, someone who is pregnant, or someone with a disability.

Anyone behaving inappropriately on public transport may be asked to leave, and ACT Policing may be contacted.

Together, by reinforcing these expectations at school and at home, we can ensure a safe, respectful, and pleasant journey for all.

Thank you for your cooperation and support in this matter. For more information on public transport etiquette, please visit the [Transport Canberra website](#).

Warm regards,

Gareth Richards

Namadgi School

* Transport Canberra's new ticketing system, MyWay+, will go live on buses and light rail from **Wednesday 27 November 2024**. Fares will resume from this day.

To help customers get ready, the new MyWay+ app and online portal are now available. Visit www.transport.act.gov.au for details on how to create a MyWay+ account.